



Complaints and the NDIS

Thursday 23 July 2015

Did you know that the NSW Ombudsman and Commonwealth Ombudsman can help you to resolve problems you may have with the NDIS?

Come and meet with us to hear about what we can do, and how we can help.

Information Session

Hear about how we can help you in resolving problems with the NDIS

2:30 – 3:30 pm



Afternoon tea will be provided at the end of the Information Session.

Complaints Clinic

Talk to us if you have a concern or complaint about your service or the NDIS

3:30 – 5:30 pm

For more information, or to RSVP for the Information Session, please contact **Terri Cohen** on: (02) 9286 1000, 1800 451 524 (toll free), or tcohen@ombo.nsw.gov.au.

Venue: Mulubinba Room, Newcastle City Hall (First Floor)

290 King Street, Newcastle, NSW
(02) 4974 2996



Newcastle City Hall is an accessible venue

How to get here:

By Car: The City Hall is located in the Newcastle CBD with several parking options close by. The closest is the [Civic West Parking Station](#) located at Gibson Street and is a 5 minute walk. There is also on street parking.

By Rail: The theatre is located opposite the Civic Station; however, train lines currently finish at Hamilton Station. From here, there are regular shuttle buses to Civic Station. From Civic Station, cross Hunter Street and walk through Wheeler Place.

By Bus: There are bus stops outside the Theatre along Hunter Street. A free fare zone operates within the inner city between 7:30am and 6:00pm.